

Terms and Conditions

Notice: These Terms and Conditions are provided for informational purposes and are intended to comply with applicable European Union and United Kingdom regulations for SaaS services. They do not constitute legal advice.

1. General information

1. These Terms and Conditions govern the use of the website and SaaS services provided by **Lumatech Systems OÜ**.
2. By accessing or using the Service, the User agrees to be bound by these Terms.
3. The Service is provided electronically within the meaning of EU and UK regulations.

2. Service provider

The Service Provider is:

Lumatech Systems OÜ

Järvevana tee 9, 11314 Tallinn, Estonia

Official website: <https://maszai.com>

Legal contact email: info@maszai.com

3. Definitions

- **Service** – the SaaS platform and related digital services provided by the Service Provider.
- **User** – any natural or legal person using the Service.
- **Agreement** – the agreement concluded electronically between the User and the Service Provider.

4. Scope of services

1. The Service Provider offers access to software tools and functionalities provided in a SaaS model.
2. The scope of services may include free trials, paid subscriptions, and additional features.
3. The Service Provider may modify or develop the Service to improve its functionality.

5. Account and access

1. Access to certain features may require account registration.
2. The User is responsible for maintaining the confidentiality of login credentials.
3. The User must not use the Service in an unlawful manner.

6. Payments and subscriptions

1. Paid services are provided on a subscription basis unless stated otherwise.
2. Fees are presented before the conclusion of the Agreement.
3. Payments are processed through third-party payment providers.

7. Intellectual property

1. All intellectual property rights related to the Service belong to the Service Provider.
2. The User is granted a non-exclusive, non-transferable right to use the Service during the Agreement term.

8. Liability

1. The Service Provider makes reasonable efforts to ensure the availability of the Service.
2. The Service Provider is not liable for temporary interruptions caused by maintenance or technical issues.
3. Liability is limited to the maximum extent permitted by law.

9. Termination

1. The User may terminate the Agreement in accordance with the subscription terms.
2. The Service Provider may suspend or terminate access in case of violation of these Terms.

10. Personal data

Personal data is processed in accordance with the Privacy Policy available on the website.

11. Governing law

1. These Terms are governed by the laws of the European Union and, where applicable, the laws of Estonia.
2. Mandatory consumer protection laws of the User's country of residence remain unaffected.

12. Amendments

The Service Provider may amend these Terms for valid reasons. Users will be informed of material changes.

13. Contact

For matters related to the Service, contact: info@maszai.com